

## **Public Complaints**

Members of the public, parents, staff and students are encouraged to make their concerns known to PBCCS and to afford the school an opportunity to review those concerns and respond to them. Complaints about instructional materials, staff members, compliance with state standards, or retaliation against a student or student’s parents who in good faith reported information that the student believes is evidence of a violation of state and federal law, rule or regulation, should approach the appropriate staff member first, then the administrator in order to resolve the problem.

A complainant must follow the complaint procedure as outlined in administrative regulation KL-AR - Public Complaint Procedure.

The complaint procedure is available at the PBCCS office and on the school’s website.

The board shall develop and administer the complaint process to encourage a timely resolution.

END OF POLICY

### **Legal Reference(s):**

<a href="#">ORS 192.610</a>	<a href="#">ORS 339.303</a>
<a href="#">OAR 581-021-0570</a>	
<a href="#">ORS 338.115</a>	<a href="#">ORS 659.852</a>

Anderson v. Central Point Sch. Dist., 746 F.2d 505 (9th Cir. 1984).  
Connick v. Myers, 461 U.S. 138 (1983).